



MyWish
Healthcare Solutions

ENHANCING HEALTH EMPOWERING LIVES



CALL
NOW

+1(289)-228-7886

+1(226) 347-0793

CARE PACKAGE

Our Care Package is designed to provide comprehensive and compassionate support tailored to your unique needs. Whether it's assistance with daily activities, recovery after surgery, or specialized care for complex conditions, our dedicated team is here to ensure your comfort, dignity, and independence.



Contact us

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Scan Here



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Complete Home Health Care for you

At MyWish Healthcare Solutions, we believe there's no place like home, especially when facing health challenges. Home is a sanctuary—a space of comfort and familiarity where recovery and care feel less stressful.

Homecare eliminates the discomfort of unfamiliar environments and fosters better health outcomes. Yet, despite its importance, the role of homecare in the healthcare ecosystem often goes unrecognized. As our population ages and chronic conditions rise, the need for reliable, compassionate homecare has never been greater. We are proud to be a trusted provider of healthcare services across the Niagara Region, helping clients age gracefully, recover after medical procedures, and manage their health challenges—all from the comfort and safety of home.

At MyWish Healthcare Solutions, we recognize the deep connection people have with their homes and the critical role this plays in achieving better health outcomes. We're more than just a care provider—we're a partner in creating meaningful change, both in the lives of our clients and in advancing homecare as a cornerstone of modern healthcare.

If we aim to improve healthcare experiences and outcomes, we must embrace homecare as a fundamental part of the solution. By building this foundation together, we can create and continuously evolve a future where comprehensive healthcare at home is a reality for all.





We understand that aging brings its own set of challenges. Tasks that once felt effortless, like dressing, bathing, or light exercise, can require extra support. At MyWish Healthcare Solutions, our caregivers are here to lend a helping hand when things become overwhelming. Through thoughtful planning, careful observation, and open dialogue, we create compassionate, personalized care strategies that prioritize the safety, comfort, and dignity of your loved ones.

Our Services

- Third Party Support for Long Term Care Facilities
- Post-Surgery and Recovery
- Community and Home Assistance
- Household Management
- Around-the-Clock and Overnight Care
- Respite for Caregivers
- Urgent Backup Assistance
- Overnight Monitoring Assistance
- Elderly and Disability Support
- Dementia Care
- Palliative Support
- Respite care
- Personal Care



Third-Party Support for Care Facilities

Our skilled and dependable team provides staffing solutions for long-term care homes, retirement facilities, and home healthcare agencies. We offer seamless coverage during staff absences, ensuring consistent and high-quality care. With MyWish Healthcare Solutions, your facility can maintain uninterrupted service and uphold the highest standards of care for your clients.

- Reliable staffing for care homes and healthcare agencies.
- Seamless coverage during absences or vacations.
- Quick response to urgent staffing needs.
- Trained professionals ensuring quality care.
- Support for maintaining daily operations.
- Flexible solutions tailored to your facility's needs.
- Consistent and compassionate client care.

Post-Surgery Recovery

Recovering from surgery can be challenging, but MyWish Healthcare Solutions is here to make it easier. Our skilled caregivers provide personalized support to ensure a smooth and comfortable recovery at home. From assisting with physical transfers to helping with daily activities, we focus on enhancing mobility, building strength, and promoting independence. With a compassionate approach, we tailor care plans to suit individual recovery needs, giving clients and their families peace of mind.

- Assistance with physical transfers and mobility.
- Help with daily activities like bathing and dressing.
- Customized physiotherapy programs to improve flexibility.
- Monitoring and support to prevent complications.
- Encouragement for light exercises to regain strength.
- Compassionate care focused on comfort and recovery.

Community & Home Assistance

At MyWish Healthcare Solutions, we provide personalized support to help clients remain independent and comfortable in their homes and communities. Whether it's assisting with daily tasks, attending appointments, or offering emotional support, our caregivers ensure clients feel empowered and connected. We focus on creating a safe and dignified environment for every individual, fostering both well-being and independence.

- Personal support in homes, hospitals, and care facilities.
- Assistance with daily tasks like dressing, grooming, and meal preparation.
- Help with attending appointments, shopping, and outings.
- Emotional support to enhance connection and community involvement.
- Ensuring a safe and comfortable living environment.

Household Management

When managing household tasks becomes overwhelming, MyWish Healthcare Solutions is here to help. Our caregivers provide reliable assistance to ensure a clean, organized, and stress-free home environment, allowing clients to focus on their well-being and independence.

Around the night Overnight Care

At MyWish Healthcare Solutions, we provide around-the-clock support to ensure your loved ones are safe and cared for at all times. Our caregivers are available day and night, offering both active and passive overnight care tailored to individual needs.



Respite Care for Caregivers

Caring for a loved one can be both rewarding and exhausting. At MyWish Healthcare Solutions, we provide temporary relief for caregivers, allowing them to rest, recharge, and focus on their well-being while ensuring their loved ones continue to receive compassionate care.

- Meal preparation and planning.
- Cleaning and maintaining a tidy living space.
- Laundry and linen management.
- Grocery shopping and errands.
- Organizing and assisting with home tasks.
- Creating a comfortable and safe home environment.

- Continuous care for day and night support.
- Assistance with repositioning, toileting, and mobility.
- Meal preparation and light housekeeping as needed.
- Overnight monitoring to ensure safety and comfort.
- Immediate response to nighttime needs or emergencies.
- Flexible care plans to suit your loved one's schedule.

- Temporary relief to reduce caregiver stress and burnout.
- Personalized care tailored to the individual's needs.
- Assistance with daily activities like bathing, grooming, and meals.
- Emotional support and companionship for your loved one.
- Flexible schedules to accommodate short or long-term breaks.
- Professional care to ensure continuity and peace of mind.

Urgent Backup Assistance

When unexpected situations arise, MyWish Healthcare Solutions is here to provide immediate support. Our team is available 24/7 to coordinate emergency care and ensure your loved one receives the attention they need without delay.

- Meal preparation and planning.
- Cleaning and maintaining a tidy living space.
- Laundry and linen management.
- Grocery shopping and errands.
- Organizing and assisting with home tasks.
- Creating a comfortable and safe home environment.

Overnight Monitoring Assistance

At MyWish Healthcare Solutions, we provide reliable overnight monitoring to ensure your loved one's safety and comfort throughout the night. Our caregivers offer passive or active night support, tailored to meet specific needs, giving families peace of mind while their loved ones rest.

- Periodic assistance with toileting and repositioning.
- Handling medical or safety concerns during the night.
- Light housekeeping tasks like laundry or meal preparation as needed.
- Monitoring for emergencies to ensure a safe environment.
- Compassionate care that prioritizes comfort and dignity.

Elderly and Disability Support

At MyWish Healthcare Solutions, we offer compassionate care tailored to the unique needs of elderly individuals and those living with disabilities. Our goal is to promote independence, dignity, and an improved quality of life for every client.

- Assistance with daily tasks like dressing, grooming, and meals.
- Mobility support to maintain independence and safety.
- Companionship to reduce loneliness and enhance emotional well-being.
- Personalized care plans that address unique challenges and preferences.
- Monitoring for health, safety, and overall comfort.
- Encouragement and assistance with physical activities.



Dementia Care

At MyWish Healthcare Solutions, we provide specialized care for individuals living with dementia, focusing on their unique needs, strengths, and preferences. Our caregivers create a safe, supportive environment that promotes independence, self-esteem, and quality of life.

- Assistance with daily tasks like grooming, meals, and hygiene.
- Creating a safe and familiar environment to reduce confusion.
- Strategies to improve communication and engagement.
- Respite care for family caregivers to alleviate stress.

Palliative Support

Here, we offer compassionate palliative care to ensure comfort and dignity for individuals at all stages of serious illness. Our caregivers focus on managing symptoms, providing emotional support, and enhancing quality of life for clients and their families.

- Pain and symptom management.
- Assistance with daily tasks and personal care.
- Emotional and psychological support for clients and families.
- Respite care to give caregivers time to rest.

Palliative Support

We offer compassionate palliative care to ensure comfort and dignity for individuals at all stages of serious illness. Our caregivers focus on managing symptoms, providing emotional support, and enhancing quality of life for clients and their families.

- Pain and symptom management.
- Assistance with daily tasks and personal care.
- Emotional and psychological support for clients and families.
- Respite care to give caregivers time to rest.

Respite Care

We provide respite care to support family caregivers by offering temporary relief when they need it most. Our compassionate caregivers ensure your loved one continues to receive excellent care, allowing you to rest, recharge, and return to your role refreshed.

- Short-term care tailored to your loved one's needs.
- Assistance with daily activities like grooming, meals, and hygiene.
- Companionship and emotional support for your loved one.
- Flexible options for short or extended breaks.

Personal Care

At MyWish Healthcare Solutions, we deliver compassionate and respectful personal care services to support clients in their daily routines. Our goal is to ensure comfort, dignity, and independence, helping individuals maintain a high quality of life in their own homes.

- Assistance with bathing, dressing, and grooming.
- Help with toileting and hygiene needs.
- Support with morning and bedtime routines.
- Light housekeeping and meal preparation.

Medical Recovery

Be fully prepared and supported after hospital discharge. Transitioning from the hospital to home after surgery or illness can be overwhelming and stressful. While leaving the hospital may feel like the hardest part is over, recovery at home comes with its challenges. Without proper care and support, there's a risk of complications or even readmission.

At MyWish Healthcare Solutions, we're here to make this transition smooth and worry-free. Our experienced caregivers provide personalized care to help clients recover effectively and comfortably in their own homes.

- **Reduce the Risk of Injuries and Complications**
- **Prevent Readmissions to the Hospital**
- **Receive the Proper Care and Assistance Needed**

We understand the importance of proper planning and individualized care for a successful recovery. Our compassionate team is dedicated to handling the difficult tasks so your loved one can focus on healing and regaining strength.

Rest assured, your loved one is in capable and caring hands with MyWish Healthcare Solutions.



Respite Care

Our caregivers provide support when you need it most.

Being the primary caregiver for a loved one is both rewarding and demanding. It can be physically and emotionally exhausting, and this stress can impact your ability to provide the essential care your loved one needs.



Respite care from MyWish Healthcare Solutions offers you the chance to take a much-needed break, recharge, and return to your role feeling refreshed and rejuvenated. We work closely with you as the primary caregiver to understand your loved one's specific care needs and follow your guidance to ensure consistent and compassionate care. Whether it's providing support for elderly family members or individuals with physical or cognitive challenges, our team is dedicated to maintaining continuity and comfort for your loved one. Families can also extend care hours as needed, ensuring familiar and trusted caregivers are always available. Let us help you strike the balance between caring for your loved one and taking care of yourself.

Healthcare **Navigation** **and Support**

Facing health challenges, whether sudden or gradual, can be overwhelming. Navigating the maze of advice from doctors, specialists, and family can be confusing and contradictory—especially when you or your loved one is unwell. From juggling appointments, tests, and prescriptions to making critical decisions, it's easy to feel lost in the process.

At MyWish Healthcare Solutions, we are here to be your advocate and guide. Our experienced team works closely with you and your family to explore all care options, including publicly funded programs, community resources, and private services. With a deep understanding of the healthcare system, we streamline the process to ensure you receive coordinated, personalized care. We consolidate fragmented information from clinics, specialists, hospitals, and homecare into one clear, simplified plan.

Whether it's managing medical records, coordinating prescriptions, or planning procedures, we guide you every step of the way—from home to clinics, to hospitals, and back home again.

At the heart of our service is people. We not only navigate the complexities of the system but also empower you to make informed decisions and achieve your healthcare goals. Whether maintaining your condition or regaining independence, MyWish Healthcare Solutions is here to support you and your loved ones every step of the way.



Our Healthcare At Home Vs Long Term Care

Most people prefer the comfort of their own home, but managing daily activities can become challenging. At MyWish Healthcare Solutions, we provide personalized care to make staying at home a safe and comfortable option.

Care Bundles	Help around the house	Daily support for living	Nursing Care & intense support
3 visits a week for 3 hours/visit	5 visits/week 4 hours/visit	35 hours of caregiving, 4 hours of Nursing care	
<ul style="list-style-type: none"> - Meals and housekeeping - Socializing and outings - Medication review and reminders - Errands and appointments 	<ul style="list-style-type: none"> - Everything in Help Around the House - Assistance with ADL's - Chronic condition treatment - Exercise and activities 	<ul style="list-style-type: none"> - 2-4 weekly Wellness checks by a Nurse - Medication administration - All the support from daily support 	
Staying in your own home			
Estimated monthly	\$1,600 - \$2,000	\$3,600 - \$4,500	\$7,300 - \$9,200
Estimated 5 year	\$96,000 - \$120,000	\$216,000 - \$270,000	\$438,000 - \$552,000

Cost Comparisons

Assisted living or long-term care can cost \$6,500-\$18,000/month, including fees for real estate, moving, and private care. MyWish Healthcare Solutions offers a cost-effective alternative with personalized in-home care.

In Home Care	Over 5 years comparison	Selling & moving into Assisted Living
\$120,000 - \$552,000		\$390,000 - \$1,080,000



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Our Care Process

Step 1: Understanding Your Needs

We start with a consultation at your convenience to discuss your health needs, daily routines, and specific requirements, prioritizing your comfort and privacy.

Step 2: Professional Assessment

Our team conducts a thorough assessment, considering medical recommendations, medications, and therapies to create a clear picture of your wellness needs.

Step 3: Customized Care Plan

Using the assessment, we design a personalized care plan tailored to your lifestyle, whether it includes skilled nursing, therapy, or daily assistance.

Step 4: Ongoing Support and Adaptation

We continuously monitor and adapt your care plan as your needs evolve, with regular check-ins to ensure satisfaction and consistent support.

At MyWish Healthcare Solutions, your well-being is our priority every step of the way.

Building a **Valuable Relationship**

Bringing a caregiver into your home is a significant decision, whether for yourself or a loved one. Personal Support Workers (PSWs) play a vital role in the healthcare industry, yet their profession often lacks formal recognition. Their work demands flexibility, commitment, and a level of care unmatched by many other roles.

While private caregivers or smaller agencies might seem convenient, ensuring their skills and reliability can be challenging. Larger agencies may offer more options but often treat caregivers as temporary workers, leading to high turnover and inconsistency in care.

At MyWish Healthcare Solutions, we prioritize skilled, dedicated caregivers who provide reliable, compassionate support you can trust.



For comprehensive healthcare at home to succeed, you need an agency like MyWish Healthcare Solutions that invests in the ongoing education and development of our caregivers. From advanced training in infection prevention, palliative care, to dementia management, we ensure our team is equipped to provide exceptional care at all times. We profile our caregivers based on their skills and personalities, matching them with clients to create meaningful and satisfying relationships. This personalized approach fosters trust, consistency, and continuity of care.

At MyWish Healthcare Solutions, we're committed to raising the standards of the caregiving industry through professionalism and a focus on delivering reliable, compassionate support.



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Getting Parents to Accept Help

Sometimes, the hardest part of getting help is admitting you need it. After a lifetime of love, loss, achievements, and challenges, accepting a loss of independence can be deeply difficult. Many people would prefer to stay at home, where they feel safe and comfortable, but asking for assistance can be a significant hurdle.



Admitting the need for help can be one of the most challenging steps for individuals who value their independence. After a lifetime of achievements and challenges, the thought of relying on others may feel overwhelming. At MyWish Healthcare Solutions, we understand this delicate transition and strive to provide support that respects dignity and independence. By starting with small, non-intrusive assistance like household tasks, involving trusted family members, and exploring care options together, we help loved ones adjust comfortably. Our compassionate approach emphasizes their comfort, happiness, and goals, ensuring they feel empowered to make choices that prioritize their well-being.



Frequently Asked Questions

Are your services only for seniors?

No, MyWish Healthcare Solutions provides care for individuals of all ages, from infants to seniors. Whether you or your loved one need assistance at home, we are here to offer the support you need to remain comfortable and safe.

Do you provide services in facilities?

Yes, we offer supplementary care services for individuals in facilities. If the existing support doesn't meet the required level of care, we're happy to provide additional assistance to ensure your loved one's needs are fully addressed.

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How are caregivers selected?

After an initial consultation with our Care Managers, we develop a personalized care plan based on your needs. We carefully match caregivers using their skills and personality profiles to ensure a meaningful and trusting relationship. We prioritize feedback from both clients and caregivers to guarantee satisfaction.

Will I have the same caregivers all the time?

We prioritize consistency in care by assigning a small, dedicated team of caregivers. In the rare case that a caregiver is unavailable, we ensure a suitable replacement and notify you in advance to maintain uninterrupted care.

Can I change my schedule?

Yes, we offer flexibility. Our team is available 24/7 to accommodate schedule changes due to appointments, commitments, or other needs. Simply contact our Scheduling team, and we'll make the adjustments to support your goals and maintain your independence.

What will my Care Manager do? Can I change my Care Plan?

Your Care Manager will create a personalized care plan aligned with your goals and guide you through available options, including publicly funded care. They conduct regular consultations to review your progress and adjust the plan as needed. Your care plan is flexible and evolves to meet your changing needs.

What happens if I have an emergency?

In emergencies, always contact local emergency services (e.g., 911). Our office is available 24/7 to provide additional support, such as arranging extra care during illnesses or addressing gaps when a caregiver is unavailable.

Can my family participate in care?

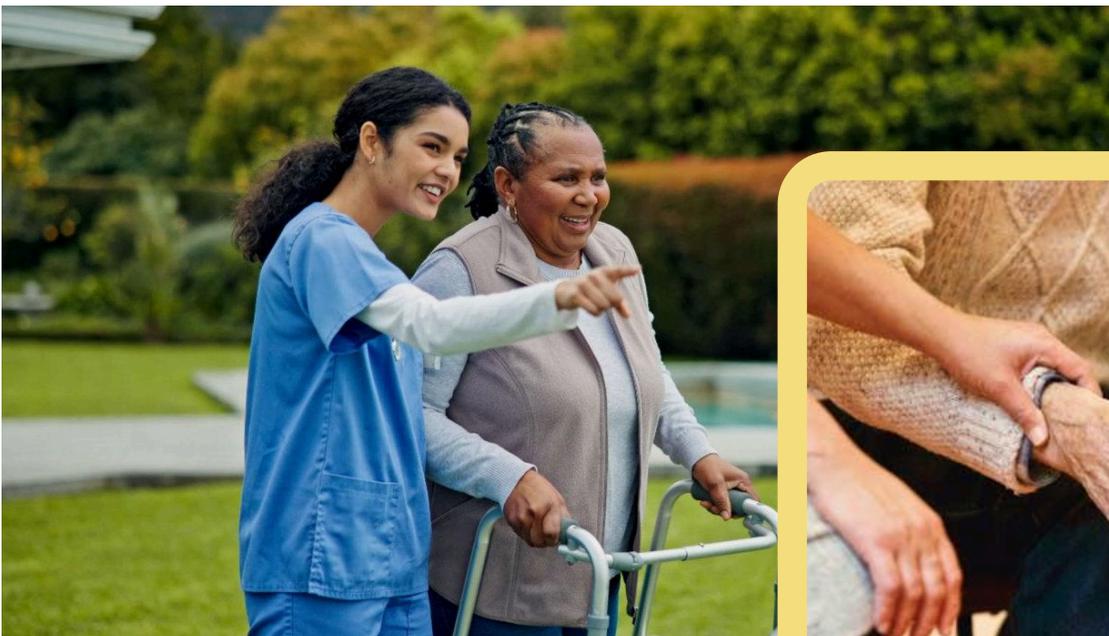
Yes, family participation is encouraged. Through our Family Portal, authorized individuals can access care schedules, updates, and progress reports. They can also request service adjustments, rate the care team, or provide feedback, ensuring a collaborative approach to care.

Do I have to sign a contract for a minimum number of visits?

Clients or their power of attorney sign a service agreement outlining the care plan. This agreement is flexible, allowing changes or cancellations with a minimum of 48 hours' notice, ensuring the service remains adaptable to your needs.

What screening checks are performed on caregivers?

All caregivers undergo rigorous screening, including vulnerable sector background checks, insurance, and bonding. We maintain detailed records of credentials and certifications and prioritize ongoing skill development to ensure high-quality care.



Testimonials



“Our experience with MyWish Healthcare Solutions has been incredible! The PSWs who care for our daughter are amazing—truly 5-star service. Every interaction with their team, from the office staff to the caregivers, has been warm, empathetic, and supportive. We feel so lucky to have found such compassionate care!”

— **Jacod Woaski**



“The care provided by MyWish Healthcare Solutions for our mum has been exceptional! Every caregiver, from Maggie to Pam to Richard, has shown incredible dedication and love. It’s been so reassuring for our family to see the care and attention they’ve provided. We highly recommend their services and are beyond grateful for their amazing team!”

— **Tim Martin**



Contact us

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MyWish
Healthcare Solutions

Once you schedule your care consultation with MyWish Healthcare Solutions, our Care Designer will meet you at your preferred time and location to discuss your needs and answer any questions. This comprehensive session, lasting 30-90 minutes, is completely free and comes with no obligation. We’re here to support you every step of the way.